

A guide to help you set up a resident association

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Introduction

You may already play a key role in your community and be working with us to improve our services to you.

This guide will help you set up a resident association. It tells you what you need to think about and do, to make sure your association represents the views of the community.

Read on to find out how to get started, your responsibilities in running an association, and what support we can give. You can find information to support you by clicking on the links which'll take you to the relevant documents.

What is a resident association?

A resident association is formed by a group of people, living in a specific area, coming together to represent the views of you and your neighbours.

It can be a good way of getting people to work together to transform their homes and neighbourhoods into better places to live.

It provides a forum that helps and supports consultation between you and your landlord. It can support you when you need to approach other organisations, like the local council, to make your voice heard.



Why form a resident association?

Residents get together to form associations for a number of reasons. It might be to:

- Build communities
- Take up issues that concern the community
- Campaign more effectively and keep residents informed
- Support community activities.

It can give everyone a sense of community by meeting and helping each other. An association also gives you a greater voice when talking to us about things you'd like to see changed.

So if you'd like the opportunity to meet your neighbours and make new friends, then why not start up your own resident association?

Step by step

Step 1 – Identify the need for an association in your area and find out if other residents want to get involved

Step 2 – Contact our Customer Contact Team: [01934 526000](tel:01934526000)

Step 3 – We'll work together to see how we can help and decide who'll be the lead officer. This may be someone you're already working closely with such as a Housing Officer or Community Empowerment Team member.

What help can we offer you?

Once you know what's involved in running an association, you might feel you or other members of your association need or want, more skills to play your part. Talk to your lead officer and they'll help you work out what you might need.

Inspired to start your own resident association?

Call us: [01934 526000](tel:01934526000)

Ask for: your Housing Officer / Community Empowerment Officer who can help you.

Tips for success

For more information see the additional material:

- Guidance to get you started
- Example documents

