

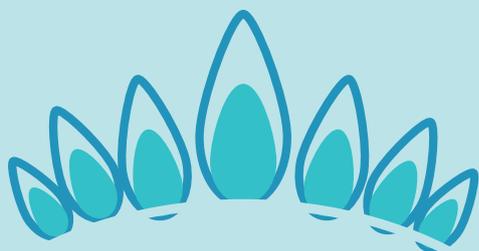


# Gas safety

In the right hands, gas is safe, but badly fitted and poorly serviced gas appliances can cause gas leaks, fires, explosions, and carbon monoxide poisoning in your home.

Here you'll find all you need to know about:

- The risks of gas in your home
- What you can do.



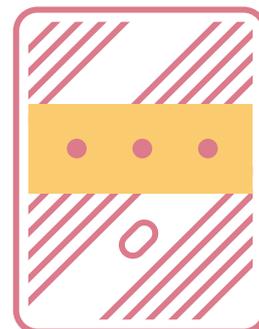
## What are the risks?

- If your boiler, cooker or other gas appliances are not regularly checked and maintained, you and others could be at risk of gas leaks and fires
- Gas leaks can lead to explosions, which can kill
- Gas boilers, fires and cookers that aren't working safely or have poor ventilation could produce carbon monoxide gas. You can't smell, taste or see this gas, but it can make you very ill and even cause death. This risk can be avoided if your gas appliances are checked and serviced regularly.

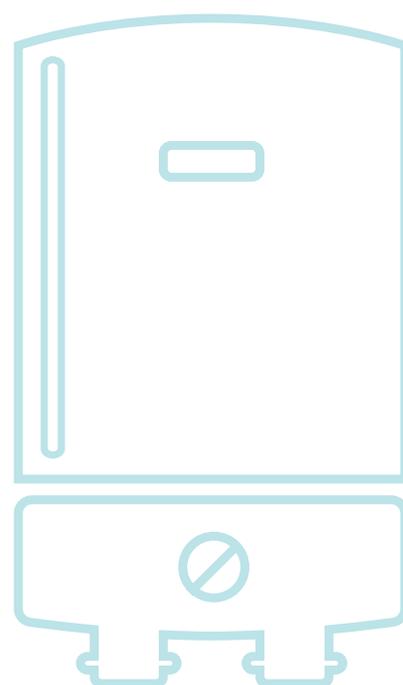


## What you can do to keep safe

- Arrange for your gas appliances, like your boiler, fire or cooker, to be regularly serviced and checked, and only use a Gas Safe engineer to do this work
- Don't use any gas appliances if you don't think they're working properly. Arrange repairs with a Gas Safe engineer
- Never cover a gas appliance or block air vents or grills, air bricks and outside flues
- Make sure you have an audible carbon monoxide alarm fitted in your home
- Take some time to read up on carbon monoxide, so that you can recognise the symptoms of carbon monoxide poisoning, and know what to do if you suspect a gas leak in your home. Read on to find out more about this.



Appliances that are serviced regularly are less likely to break down and will run more cost effectively. Just think of the inconvenience when your heating system breaks down unexpectedly leaving you with no heating or hot water...!



## Top tips

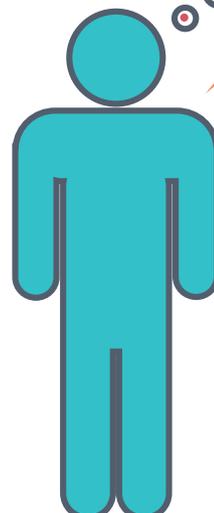
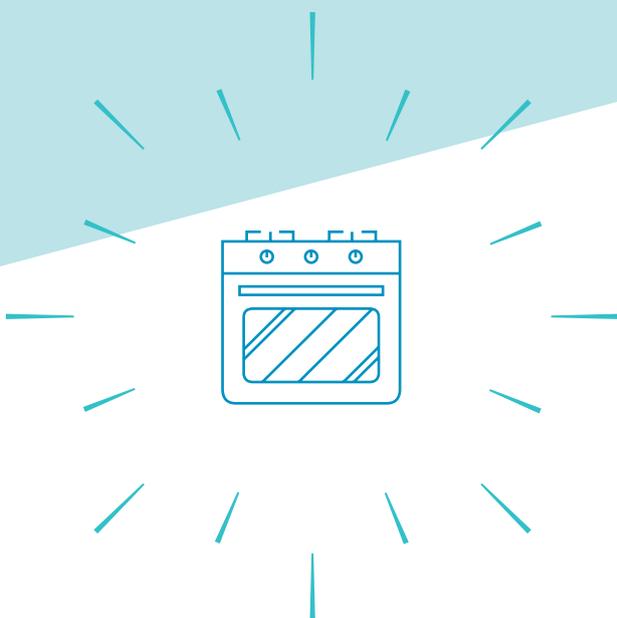
### What to do in a gas emergency:

1. **Turn off the gas supply** at the gas meter emergency control valve
2. Put out any **naked flames**
3. **Open windows**
4. **Don't use switches or anything electrical**
5. **Don't smoke**
6. Call the **gas emergency helpline – 0800 111 999**

**Gas Emergency  
Helpline  
0800 111 999**

### The symptoms of carbon monoxide poisoning:

- Headaches
- Dizziness
- Nausea
- Breathlessness
- Collapse or loss of consciousness
- Symptoms which disappear or get better when you leave home and come back when you return
- People (and animals) experiencing the same symptoms at the same time.





## The top four warning signs that your appliances may not be working properly:

- The flame on your gas cooker should be crisp and blue. **Lazy yellow or orange flames** mean you need to get your cooker checked
- You may see **soot or black marks or staining** around or on gas appliances
- Your **pilot lights** may go out frequently
- You may see increased **condensation inside** your windows.

**Gas Emergency  
Helpline  
0800 111 999**

## What to do if you suspect carbon monoxide poisoning or if your carbon monoxide alarm sounds:

- Get **fresh air** immediately. Open doors and windows, turn off gas appliances and leave the house
- See your **doctor immediately or go to hospital** - let them know that you suspect carbon monoxide poisoning. They can do a blood or breath test to check
- If you think there is immediate danger, call the **Gas Emergency Helpline on 0800 111 999**
- Get a **Gas Safe registered engineer** to inspect your gas appliances and flues to see if there is a dangerous problem